

**NASPO/State of Oklahoma PARTICIPATING ADDENDUM FOR
HAND AND POWER TOOLS AND ACCESSORIES Between The
State of South Carolina and Snap-On Industrial**

(Use this Participating Addendum as you would a Statewide Term Contract)

Snap-On Industrial
2801 80th Street
Kensha, WI 53141-17410

Contact Person: Bobby Draper
Phone: 985-807-3111
E-mail: robert.l.draper@snapon.com



Vendor # 700116254
State Contract #5000013556
Contract Period: This agreement is effective July 1, 2013 with the maximum contract term expiring on September 19, 2017.

The State of South Carolina is pleased to announce its participation in the NASPO/Oklahoma Master Price Agreement, Number SW818. This Participating Addendum covers Hand and Power Tools and Accessories for State Agencies, Political Subdivisions, Higher and Technical Education Institutions and includes various price discounts for specific price groups.

Use of this Participating Addendum is **not mandatory**. Since the contract is provided as a convenience, the 10% provision found on statewide term contracts does not apply.

Questions may be directed to Kristen Gordon at kgordon@mmo.sc.gov, 803-737-2772, or to National Contract & Project Manager, Snap-On Industrial, Bobby Draper at robert.l.draper@snapon.com, 985-807-3111.

ORDERING:

First Time Internet Website Users: On-line ordering is available after account registration and set-up. Faxed and phone-in ordering is also available. First time users need to first contact Snap-On.

Phone	877-740-1900
Fax	877-740-1880
Mail	Snap-On P.O. Box 9004 Crystal Lake, IL 60039
Internet	http://www1.snapon.com/industrial/Government_Military/StateofSouthCarolina.html

Order Direct from your local Snap-on Industrial Account Manager.

Snap-on Account Managers	Email Address	Phone Number
Cory Edwards	C.P.Edwards@snapon.com	(843) 452-2809
Robbie Volkman	Robert.W.Volkman@snapon.com	(812) 483-5554
Shane Dockery	Joseph.S.Dockery@snapon.com	(864) 293-0774
Hugh Macpherson	Hugh.I.Macpherson@snapon.com	(803) 669-4573
Ted Rhyne	Ted.G.Rhyne@snapon.com	(704) 763-7725

To access contract pricing, first time users have to register to access the website with contract pricing:

- For Snap-On Industrial, go to:
http://www1.snapon.com/industrial/Government_Military/StateofSouthCarolina.html

Website catalogs: All products available under the established contracts are accessible through customized Internet-based catalogs on the each of the contractor's specific websites. The pricing the state agency sees for items in the website catalog is the ***already discounted price*** if the agency has registered and logged-in at the specific website listed below.

[Please click here for List Price](#)

[Please click here for Discounts Multipliers](#)

FREIGHT/MINIMUM ORDERS AND OTHER FEES:

Snap-On	No minimum order. No freight charges on all catalog and web orders. Special orders (i.e. large drop shipments) will be pre-quoted with a freight charge prior to acceptance of the order.
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DELIVERY:

Snap-On	All shipments are F.O.B. Destination, freight prepaid and allowed. Delivery for in-stock items is guaranteed in 3-5 business days after receipt of order.
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RETURNS:

Snap-On	<p>Returns of Product. Products may be returned for any reason within 30 days of delivery. To return a product, call 1-877-762-7664 or email a return request to eorders@snapon.com to request a Return Goods Authorization form ("RGA"). The RGA will provide detailed instructions on the return process.</p> <p>Terms for return: The product must be in new, unopened, sellable condition when returning for a refund. Opened software and gift cards are NON-returnable/refundable. Upon receipt and confirmation of the return by Snap-on, the state customer's P-card will be credited for the amount of the purchase price of the item, less shipping charges for the return, except in cases where Snap-On has shipped the wrong product, or in the case of a damaged or defective product. In the case of a damaged or defective product, the state agency customer may choose to have the product replaced with the identical product, or if the product shipped was not the product ordered by the state agency, the state agency may elect to have the correct product shipped. Only product purchased from the identified contract Snap-On website can be returned in this fashion. Snap-on requires that the customer return the product with prepaid insurance using UPS or Parcel Post. Snap-on will not accept returns sent C.O.D. If the product was damaged in transit, Snap-on requests that the customer hold the product and original packaging, and call the carrier for inspection and pick-up.</p>
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CUSTOMER SUPPORT/ORDER TRACKING/BILLING CONTACT:

Snap-On	<p>For contract support contact Bobby Draper@ (985) 807-3111 or robert.l.draper@snapon.com</p> <p>For Orders/Tracking, call 877-740-1900.</p>
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TRAINING:

Snap-On	<p>Snap-on offers as-needed training. Please contact Bobby Draper for details.</p>
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